



Oracle Applications Practice Consulting from iVitesse

iVitesse Oracle Applications practice covers wide range of industries, including engineer-to-order and make-to-order manufacturing, automotive, electronics, batch and continuous process, consumer goods, documentation management services, banking and financial services and insurance. Customizing and extending Oracle Applications forms an important segment of our Oracle Implementation Practice. Our extensions have helped customers disburse payments faster, integrate legacy applications, extend Oracle Applications to a mobile sales force, and enhance business decision-making using OLAP tools like Financial Analyzer. iVitesse's expertise is built on industry proven Oracle implementation methodologies like AIM, EMM, and FastForward which ensure easy monitoring of projects and on-time delivery.

Expertise-> Oracle Applications

iVitesse offers a comprehensive portfolio of services to Oracle Applications customers using all versions of Oracle 10.7, 11 and 11i products.

Our services cover the entire Oracle implementation spectrum — consulting, implementation and post-implementation — beginning with assessment services and extending to:

- Gap analysis, technical solutions design, implementation, rollout support and hypercare, post-implementation support in FP/SLA frameworks.
- Implementing advanced solutions for supply chain, CRM, procurement
- Version upgrade services
- Integrating the Oracle eBusiness suite with other products, including Siebel and third party applications like: Vertex, RightFax, JetForms, CertiChex, mobile devices, and RFID solutions,

iVitesse's service offerings span the full spectrum of the Oracle implementation lifecycle including

- Implementation
- Application Care
- Value Added Services

Implementation

iVitesse offers end-to-end support for Oracle implementation:

- Solution Strategy
- Process mapping and gap analysis
- Customization
- Integration
- Data Conversion
- Key User training
- Installation and set-up

Application Care

After Oracle implementation, we help clients keep their systems running smoothly with postimplementation support and integration services.

- Application Support
- New Report and Form Development and Customization.
- Migration from Other Legacy systems.
- External Application Integration.
- Help Desk Services
- Enhancements and bug fixes
- Remote 24*7 DBA support and System administration support
 - ⌚ Storage Management
 - ⌚ Performance Monitoring
 - ⌚ Problem Detection and Resolution
 - ⌚ Backup and Recovery
 - ⌚ Data Management Services
 - ⌚ Database Management
 - ⌚ User Management and Security
- Monitoring and troubleshooting daily/weekly/monthly jobs/Data Analysis and Reporting.
- Support for book closing operations
- Performance tuning for existing programs and keeping tracks using traceability matrix system.

Integration Services

IVitesse helps clients make sure that they are getting the maximum value from their Oracle Applications investments with a suite of services for assessing current Oracle implementations and managing migrations and upgrades. IVitesse can also handle “bolt-on” application development when specialized needs call for custom applications.

Value -added Services

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- ⌚ Testing Services
- ⌚ Additional User Training
- ⌚ Improvement Assessment
- ⌚ Performance Management

Assessment Services

- Oracle implementation and product upgrades feasibility studies
- Customization reduction feasibility studies
- Reporting solutions assessment studies
- Feasibility assessment of migrating from other ERPs to Oracle eBusiness Suite.
- Help in maintenance of BIS Dash board for MIS.

Migration and Upgrade Services

- Gap analysis, matching new Oracle Applications features with new and pending requirements
- Functional design
- Analysis of existing customization
- Detailed technical design and update of existing documentation using Oracle Documentation Methodologies.
- Developing and e-engineering customizations
- Regression testing
- Key user training for new features
- New release Implementation

Bolt-On Application Development Services

- Implementation of end-to-end add-on or subset functionality specific to business requirements
- Creation of custom applications as sub-modules

If we had to sum it up in a single phrase it would be: **Ivitesse Technologies: Proven Professionals, Proven Results.**

To discuss your project needs, contact us at sales@ivitesse.com

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