



## Oracle/JD Edwards Practice Consulting from Ivitesse Technologies Ltd.

We are passionate about implementing Oracle/JDE EnterpriseWorld and EnterpriseOne solutions. We transfer knowledge quickly, and we know both business and ERP best practices. Our consultants have successfully implemented large JD Edwards ERP application during their consulting careers. Every Ivitesse application and technical consultant has acquired in-depth **knowledge** through years of experience and through advanced training. The value of our greater experience is that we reduce the time it takes to install JD Edwards software and therefore help you to start realizing the benefits of the software earlier. That means **reduced time to benefit**. How do we do it? We do it by avoiding pitfalls from **knowing not only what works but also what doesn't**. We avoid blind alleys and lost time by knowing the best way to meet your objectives. The benefits of our work last beyond the implementation phase by installing solutions that **lowers continuing maintenance costs through maximizing simplicity in the original implementation**. Our approach pays off from beginning to end.

### Expertise-> J.D Edwards

Ivitesse delivers end-to-end services for the Oracle/JDE product suites. Our practice features well-defined and proven processes for implementing both Oracle/JDE Enterprise World (WorldSoft) and Enterprise One applications. Ivitesse expertise in Oracle/JDE solutions spans across varied industries.

Getting maximum value from business applications depends on how effectively those applications are implemented. With the right implementation partner, organizations can streamline system implementation and accelerate ROI.

Ivitesse Oracle/JDE Practice blends superior application and technical skills with a strong understanding of industry-specific business processes. Our proven application integration capability enables Ivitesse to deliver seamlessly integrated solutions that increase the value of technology investments. Ivitesse comprehensive expertise spans multiple technologies and includes managing the underlying infrastructure.

### Ivitesse Oracle/ J.D. Edwards Solution Capability

Years of experience helping global companies meet business challenges is an asset Ivitesse puts to work every day, helping clients realize maximum value from J.D. Edwards implementations. Ivitesse has demonstrated its expertise delivering J.D. Edwards support and enhancement projects.

## Services Offerings

Ivitesse Oracle/JD Edwards services cover the entire implementation spectrum — beginning with the initial analysis and evaluation and extending through implementation, post-implementation support, enhancements, customization, integration and system audits.

Ivitesse offers solutions for both Oracle/JD Edwards EnterpriseWorld (formerly J.D. Edwards WorldSoft) and Oracle/JD Edwards EnterpriseOne (formerly J.D. Edwards OneWorld). Our portfolio of services for EnterpriseWorld and EnterpriseOne customers are:

- **Product Enhancement Service** includes bolt-on applications, reports, custom forms and customer-specific application functionality.
- **Product Extension and Integration Services** cover all aspects of integration with third party enterprise applications and legacy systems using multiple tools and technologies. Product Extension also includes integration with Web applications to extend the collaboration between companies and their customers, partners and suppliers.
- **Support and Maintenance Service** provides 2nd and 3rd level support including 8x5, 24x7, and SLA-based support using a combination of onsite-offshore resources. We use a proprietary support model for capturing knowledge of existing and ongoing business process changes.
- **Implementation Services** include Implementation strategy, business case development, design, configuration and testing.
- **Migration and Upgrade Services** handle migration to J.D. Edwards from any other ERP or legacy application. This service also supports application upgrades and the implementation of new functionality and patches.
- **Performance Fine-Tuning Services** help client's document existing IT infrastructure, anticipate future requirements, and develop an IT infrastructure blueprint that optimizes investment and performance.
- **Productivity Improvement and Process Optimization Services** help clients identify and implement improvements in business processes and use of infrastructure resources.

If we had to sum it up in a single phrase it would be: **Ivitesse Technologies: Proven Professionals, Proven Results.**

*To discuss your project needs, contact us at [sales@ivitesse.com](mailto:sales@ivitesse.com)*

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